



Quality Policy

The scope of the Quality Policy provides specific and mandatory guidance on the operation of the quality management system across all the AARTEE Bright Bar Business Units,

Here at AARTEE Bright Bar, we produce steel products for some of the most demanding of applications, with our material being used in UK Stockholders, Automotive, Hydraulics and General Engineering End Users on a global basis.

As a result, we have to be obsessed about the quality of our products, their adherence to specification and their long-term performance in use and our continual improvement of the management system.

Everyone in the business strives to embed quality into the products we produce, the services we offer and the way we work.

Quality starts from the top, with the commitment of our Senior Leadership Team and quality is integral to our business and our commitment is that we will not compromise on quality.

Everyone is required to be engaged in product quality and to view quality as a route to putting our customers first.

Product quality is underpinned through:

- Policies, procedures, and work instructions,
- Internal and external assessment and audit,
- Documented training and competence,
- Customer specifications, national and international standards.

These approaches are embodied and documented in our Business Management System which sets out what we do, how we do it, who can do it and, through preventative and corrective actions, how we improve.

Right first time, every time is a goal we strive towards. We aim to resolve issues promptly and professionally, supported by relevant analysis tools. We commit to keeping our customers informed where an issue impacts upon them.

Improvement is important for us. Trained and competent people are critical to this and everyone is encouraged to improve our business.

As senior leaders in the organisation, we are committed to making our Quality Policy live in our company and we continually review it to ensure that it supports our strategy.

David Staddon

A handwritten signature in black ink, appearing to read "David Staddon", is positioned to the right of the printed name.

Chief Executive Officer

01/11/2022